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Privacy and Data Protection

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Privacy and Data Protection

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Basic Information about handling personal data

You may visit our website without your having to release any personal data. For each access to our website usage data will be transmitted by the respective internet browser and are stored in log files, the so called server log files such as date and time of the call, name of the accessed page, data volume transferred and the name of the inquiring provider. Those data cannot be attributed to a particular person and are exclusively intended to ensure a smooth operation of our website and to improve our offer.

Personal data are only collected if you voluntarily disclose such data to us for the purpose of concluding a contract or opening a customer account. It is evident from the respective input form which data are collected. Closing your customer account shall be possible at any time and may be effected through a message to the contact address described below. We store and use the data you disclose to us for the purpose of contract processing. Upon complete fulfilment of the contract or closing of your customer account, your data will be blocked with care for tax and commercial retention periods and will be deleted upon expiry of those periods, unless you have explicitly consented to the further use of your data or we reserve the right to use your data permitted by law. Hereinafter we inform you accordingly about such a reservation.

When contacting us (for example via contact form or e-mail) personal data will be collected. It is evident from the respective input form which data are collected. Those data will be stored and processed exclusively for the purpose of responding to your enquiry or of getting in contact with you and for the connected technical administration. Your data will be deleted after final processing of your inquiry, if you so desire, provided that legal retention periods will not be barred by a deletion.

Furthermore, personal data will be collected, if you register with our e-mail newsletter. Those data will be used for advertising purposes in the form of an e-mail newsletter, if you agree in this expressly as follows:

"Please send me regular information about Pro-Idee offers by e-mail. I can withdraw this consent to use of the e-mail address provided for advertising purposes at any time without incurring any costs apart from the basic transmission cost. This withdrawal will ensure that the e-mail address provided is no longer used for advertising purposes."

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