

Warranty Terms







LittleSun GmbH offers a 2-year limited warranty for each Little Sun solar product sold directly by LittleSun GmbH, providing no national legal regulations apply in the country of purchase. The Little Sun Warranty protects customers against defects in workmanship and materials under normal use and is valid from the date of purchase.

Retail partners in countries with no national legal regulations are obliged to offer the same 2-year limited warranty to their customers.

The Little Sun Warranty does not cover damage done to the product by the customer. For example, if the product appears cracked or broken by force, it can not be replaced.

Customers experiencing manufacturing-related issues should contact the shop, where they purchased the Little Sun product. Depending on the type of damage, the product(s) will be repaired or replaced.

Customers can also contact LittleSun GmbH directly regarding repairs or replacements, but they will be responsible for any resultant transport costs for products to/from LittleSun GmbH in Berlin, Germany.





